

Furniture Delivery Assistant Volunteer

Volunteer Role Profile



Armstrong Mills, Shepshed, Loughborough, Leicestershire, LE12 9NN



Monday-Sunday



A typical volunteer shift lasts 4 hours



Must be over 18 years old

DBS (which Rainbows will process)

Must be physically fit due to heavy loads and stairs



Deputy Store Manager

What will I need to do?

Our Furniture Delivery Team at Rainbows' Shepshed store offers an exciting volunteering opportunity for those who enjoy being hands-on and getting stuck in with a range of different tasks. As a volunteer, you'll be part of a friendly team that plays a vital role in supporting Rainbows.

As a Furniture Delivery Assistant Volunteer, you'll work alongside our drivers to deliver furniture to people's homes and collect items when needed. You'll help load and unload vans, ensuring items are handled safely and efficiently, and provide friendly service to our customers. You'll be part of a friendly team that plays a vital role in supporting Rainbows. Your efforts directly contribute to Rainbows, helping us raise awareness and generate crucial funds to support the hospice.

Typical tasks the role could involve:

- **Customer Champion:** Bring a smile to every customer's day by delivering their new furniture right to their doorstep! You'll ensure each item arrives safely, help with placement if needed, and help make the delivery experience smooth, friendly, and memorable.
- **Load and Deliver:** Jump into the action by helping load furniture and other items onto our delivery vans and bringing them safely to their new homes. You'll be part of the team that ensures every piece is handled with care, organized efficiently, and delivered on time.
- **Route Navigator:** Plan and follow delivery routes to ensure every piece of furniture reaches its new home safely and on time.

What benefits and support will I receive?



Learn new skills and develop your confidence with all training provided.



Feel supported by our friendly furniture delivery team who will support you every step of the way!



Be a part of the Rainbows community and feel like you're making a difference.



Receive recognition and thanks for the contribution you make to Rainbows.

Will it suit me?

At our Fashion and Furniture Store, there's truly a role for everyone. This role is a great fit if you enjoy helping others, being part of a friendly team, and doing something practical and rewarding with your time. No matter how much time you can give, you'll be making a real difference in the lives of babies, children, young people, and their families across the East Midlands.

This role is perfect if you enjoy being part of a friendly, welcoming team, and want to use your skills to make a difference in your community. You don't need prior experience; just a willingness to help, a positive attitude, and a desire to support our cause.

How will my application be assessed?



Interview: Once we receive your application, you'll be invited for a short interview; giving you the chance to meet the store team and discuss the role. You'll also have the chance to try a short trial shift to see if it's right for you.



References: As Rainbows is committed to ensuring the safeguarding and wellbeing of the people we work with; you will also be asked to provide two satisfactory character references.

About Rainbows

Rainbows is the only hospice in the East Midlands dedicated to providing specialist health care and family support services for babies, children and young people with serious and terminal conditions.

Our volunteers are invaluable. They help us to deliver a vast range of services across the organisation, through helping either at the Hospice, externally at a range of events in the community or at one of our shops. The truth is we can't do our work without the help of our volunteers – together we bring more love, smiles and laughter to our children and families.

Our commitment to diversity and inclusion

At Rainbows, we are committed to building a community where everyone feels seen and valued. We are dedicated to creating an inclusive environment that embraces diverse backgrounds and perspectives. We want every person, no matter their background, to feel empowered to share their stories and ideas. By fostering respect and equity, we aim to drive innovation and make a positive impact for everyone involved. Let's collaborate, celebrate our differences, and make a lasting impact!

Our values

At Rainbows, our values are evident in everything we say and do; they are what makes Rainbows so special. All volunteers should be aware of our values and strive to always uphold these values and behaviours.



Note: This role profile is not a job description and is not intended as a legally binding contract of employment with Rainbows. It is a role profile for a volunteering role, detailing the tasks we may ask of a volunteer, the skills and commitment we are looking for, and what a volunteer can expect in return for their generous offer of time.