






Maintenance Volunteer

Volunteer Role Profile



-  Rainbows Hospice, Loughborough, LE11 2HS
-  Monday-Friday
-  Minimum 2 hours a week between 9am-4pm.
-  Must be over 18 years old
Standard DBS (which Rainbows will process)
-  Facilities Team

What will I need to do?

With numerous visitors coming through our doors, seven days a week, our dedicated Facilities Team does an incredible job of keeping Rainbows looking its best, providing a wonderful experience for our families and visitors.

You could be part of this exceptional team, rolling up your sleeves and getting stuck into a range of different tasks to help keep things running smoothly around our hospice. With 14 bedrooms, 4 family flats, a conference center, hydrotherapy pool, therapy and activity rooms, lounges, social areas, bathrooms, toilet facilities, a dining room, offices, and a welcoming main entrance, there's plenty to take pride in and make a difference.

Typical tasks the role could involve:

- **Hands-on Helper:** Preparing rooms for decorating, fixing holes and cracks, sanding, hanging pictures and putting up shelves – there's always plenty to turn your hand to.
- **Marvelous Mover:** "Need some equipment moving around the building? A heavy delivery unpacking? Not a problem, let me help!"
- **A* Assembler:** A pro with an Allen key, help to assemble flat-pack furniture.
- **Proud Painter:** Help banish the scuffs and scrapes, or give a room a refresh with a new coat of paint.
- **DIY Dynamo:** Work alongside our staff to help carry out small repairs to the buildings, gardens and facilities.

Will it suit me?

If you enjoy DIY and are confident in getting stuck into a variety of different hands-on tasks, general repairs and maintenance, this volunteering opportunity can put your skills to good use. If you have experience in working with basic electrics, plumbing, or carpentry, and take pride in a job well-done, then working alongside our facilities staff can be a rewarding opportunity to make a real difference around the hospice.

How will my application be assessed?

Informal Interview: Following the return of a completed application form, you will be invited to speak with the Volunteering Team. This will enable both you and Rainbows to find out more about each other and discuss the role in more detail. There will also be the opportunity to do a trial shift to experience some of the activities to decide if it is something you want to get involved in.

References & DBS Check: As Rainbows is committed to ensuring the safeguarding and wellbeing of the people we work with; you will also be asked to provide two satisfactory character references to support your application. Rainbows will also process a standard DBS check before you can start.

What benefits and support will I receive?

- An induction and training, including a e-learning training package, to assist you in your role and comply with policies and procedures.
- Staff will be available at all times to provide support, advice and guidance.
- All Personal Protective Equipment will be provided, as needed.
- Meet new people and make new friends.
- Feel a sense of accomplishment through supporting the work of Rainbows in being there for babies, children, young people and their families across the East Midlands.

About Rainbows

Rainbows is the only hospice in the East Midlands dedicated to providing specialist health care and family support services for babies, children and young people with serious and terminal conditions.

Our volunteers are invaluable. They help us to deliver a vast range of services across the organisation, through helping either at the Hospice, externally at a range of events in the community or at one of our shops. The truth is we can't do our work without the help of our volunteers – together we bring more love, smiles and laughter to our children and families.

Our commitment to diversity and inclusion

At Rainbows, we are committed to building a community where everyone feels seen and valued. We are dedicated to creating an inclusive environment that embraces diverse backgrounds and perspectives. We want every person, no matter their background, to feel empowered to share their stories and ideas. By fostering respect and equity, we aim to drive innovation and make a positive impact for everyone involved. Let's collaborate, celebrate our differences, and make a lasting impact!

Our values

At Rainbows, our values are evident in everything we say and do; they are what makes Rainbows so special. All volunteers should be aware of our values and strive to always uphold these values and behaviours.



Note: This role profile is not a job description and is not intended as a legally binding contract of employment with Rainbows. It is a role profile for a volunteering role, detailing the tasks we may ask of a volunteer, the skills and commitment we are looking for, and what a volunteer can expect in return for their generous offer of time.