






# Housekeeping Volunteer

## Volunteer Role Profile



-  Rainbows Hospice, Loughborough, LE11 2HS
-  Monday-Sunday
-  Minimum 2 hours a week between 9am-5pm.
-  Must be over 18 years old  
Standard DBS (which Rainbows will process)
-  Housekeeping Team

### What will I need to do?

With numerous visitors coming through our doors seven days a week, our dedicated Housekeeping team does an incredible job of keeping every area spotless, tidy, and welcoming; while also upholding the highest standards of infection control. Our Housekeeping Team help keep Rainbows looking its best, providing a wonderful experience for our families and visitors.

You could be part of this exceptional team, contributing to the cleanliness and comfort of our hospice. With 14 bedrooms, 4 family flats, a conference center, swimming pool area, therapy and activity rooms, lounges, social areas, bathrooms, toilet facilities, a dining room, offices, and a welcoming main entrance, there's plenty to take pride in and make a difference.

### Typical tasks the role could involve:

- **Conscientious Cleaner:** Unleash the power of our vacuum cleaners to banish every speck of dust and debris, leaving floors pristine and inviting, making way for a new day!
- **Marvelous Mopper:** Wield our mops with precision and finesse, conquering grime and leaving behind a trail of sparkling triumph!
- **Pristine Polisher:** Transform ordinary surfaces into shimmering showcases through polishing and dusting, revealing the beauty beneath!
- **Hospitality Helper:** Dive into hospitality by expertly clearing away used crockery and wiping down sides to conquer germs and grime, ensuring every table is ready to welcome the next wave of guests with open arms!
- **Laundry Conqueror:** Conquer laundry mountains and wrangle unruly wrinkles.

### Will it suit me?

If you've danced with dusters before or simply revel in the satisfaction of a sparkling space, this volunteer opportunity could be a great fit for you. Join us in spreading the joy of cleanliness and community, where your passion for tidiness meets the fun of making new and meaningful connections!

## How will my application be assessed?

**Informal Interview:** Following the return of a completed application form, you will be invited to speak with the Volunteering Team. This will enable both you and Rainbows to find out more about each other and discuss the role in more detail. There will also be the opportunity to do a trial shift to experience some of the activities to decide if it is something you want to get involved in.

**References & DBS Check:** As Rainbows is committed to ensuring the safeguarding and wellbeing of the people we work with; you will also be asked to provide two satisfactory character references to support your application. Rainbows will also process a standard DBS check before you can start.

## What benefits and support will I receive?

- An induction and training, including a e-learning training package, to assist you in your role and comply with policies and procedures.
- Staff will be available at all times to provide support, advice and guidance.
- Meet new people and make new friends.
- Feel a sense of accomplishment through supporting the work of Rainbows in being there for babies, children, young people and their families across the East Midlands.

## About Rainbows

Rainbows is the only hospice in the East Midlands dedicated to providing specialist health care and family support services for babies, children and young people with serious and terminal conditions.

Our volunteers are invaluable. They help us to deliver a vast range of services across the organisation, through helping either at the Hospice, externally at a range of events in the community or at one of our shops. The truth is we can't do our work without the help of our volunteers – together we bring more love, smiles and laughter to our children and families.

## Our commitment to diversity and inclusion

We believe that everyone who works, engages and is supported by Rainbows should be valued and treated with dignity and respect. At Rainbows we strive to ensure we are there for everyone who needs us and maximise our reach by learning from the experiences of others, working across all communities and truly listening to a range of different voices.

## Our values

At Rainbows, our values are evident in everything we say and do; they are what makes Rainbows so special. All volunteers should be aware of our values and strive to always uphold these values and behaviours.



**Note:** This role profile is not a job description and is not intended as a legally binding contract of employment with Rainbows. It is a role profile for a volunteering role, detailing the tasks we may ask of a volunteer, the skills and commitment we are looking for, and what a volunteer can expect in return for their generous offer of time.