






# Van Drivers Mate Volunteer



## Volunteer Role Profile

-  Rainbows Hospice, Loughborough, LE11 2HS
-  Monday-Friday
-  Minimum 4 hours a week between 8:30am-12:30pm or 1pm-5pm
-  Must be over 18 years old  
Standard DBS (which Rainbows will process)  
Must be physically fit due to heavy loads and stairs
-  Retail Team

### What will I need to do?

Whilst you start at our hospice in Lark Rise, you will be travelling the vibrant landscapes of the East Midlands, where every mile driven fuels our support for our babies, children, young people and their families. Last year our van drivers and mates covered over 18,700 miles, showing just how vital a link they are between the hospice and our retail shops. Your role in supporting the delivery of our donations directly contributes to raising valuable funds crucial for our hospice's work.

### Typical tasks the role could involve:

- **Load and Deliver:** Dive into the action by helping load goods and donations onto the vehicle at the hospice and offloading them at our shops, ensuring every item finds its rightful place. This may require use of a Sat Nav system which will be provided but our drivers mostly know where they are going!
- **Corporate Crusader:** Join forces with our corporate fundraising team with collections from local businesses as part of our 'Where's it bin?' scheme or collecting sizeable donations to bring back to the hospice at Lark Rise.
- **Ultimate Unloader:** Wrap up each trip by assisting with the offloading of goods back at the hospice, leaving no item behind.
- **Logger of Information:** Ensure regulatory compliance by diligently completing essential paperwork such as mileage logs and petrol card forms, proving that even the smallest details are handled with precision.

### Will it suit me?

Are you a people person and doesn't mind a bit of travel? If so, then being a part of the volunteer van drivers team could be perfect for you. Whilst it is desirable you have a driving license, it is no problem if you don't. You'll be supporting our volunteer drivers, keeping each other company, and helping with loading and unloading the vans. Become an essential part of our fundraising and retail efforts, whilst having fun and making new friends.

## How will my application be assessed?

**Informal Interview:** Following the return of a completed application form, you will be invited to speak with the Volunteering Team. This will enable both you and Rainbows to find out more about each other and discuss the role in more detail. In addition, you will also be given an training on how to operate the van. Following a trial shift during which you can participate in some of the activities, you can determine whether or not it is something you want to get involved in.

**References & DBS Check:** As Rainbows is committed to ensuring the safeguarding and wellbeing of the people we work with; you will also be asked to provide two satisfactory character references to support your application. As the role is initially based at the hospice, Rainbows will process a Standard DBS check.

## What benefits and support will I receive?

- An induction and training, including a e-learning training package, to assist you in your role and comply with policies and procedures.
- Staff will be available at all times to provide support, advice and guidance.
- Meet new people and make new friends.
- Feel a sense of accomplishment through supporting the work of Rainbows in being there for babies, children, young people and their families across the East Midlands.

## About Rainbows

Rainbows is the only hospice in the East Midlands dedicated to providing specialist health care and family support services for babies, children and young people with serious and terminal conditions.

Our volunteers are invaluable. They help us to deliver a vast range of services across the organisation, through helping either at the Hospice, externally at a range of events in the community or at one of our shops. The truth is we can't do our work without the help of our volunteers – together we bring more love, smiles and laughter to our children and families.

## Our commitment to diversity and inclusion

We believe that everyone who works, engages and is supported by Rainbows should be valued and treated with dignity and respect. At Rainbows we strive to ensure we are there for everyone who needs us and maximise our reach by learning from the experiences of others, working across all communities and truly listening to a range of different voices.

## Our values

At Rainbows, our values are evident in everything we say and do; they are what makes Rainbows so special. All volunteers should be aware of our values and strive to always uphold these values and behaviours.



**Note:** This role profile is not a job description and is not intended as a legally binding contract of employment with Rainbows. It is a role profile for a volunteering role, detailing the tasks we may ask of a volunteer, the skills and commitment we are looking for, and what a volunteer can expect in return for their generous offer of time.