

## **Rainbows Lottery FAQs**

## How much does it cost to play the Rainbows Lottery?

It costs just  $\pounds 1$  per week and is drawn every Friday - you can join for 13, 26 or 52 weeks. When you join you'll be given a five-digit number that you keep for as long as you're in the lottery. If you win, we'll pop a cheque in the post. It's that simple.

Please note, there is an initial payment of  $\pounds$ 6.34 and then payments of  $\pounds$ 4.34 per month so that you don't drop out of a draw in a five-week month.

What is the minimum age to play the Rainbows Lottery?

Players must be aged 18 years or over.

How can I pay for my Rainbows Lottery?

You can pay for your Rainbows Lottery either via Direct Debit or via Debit Card. Unfortunately, Credit Cards are not accepted.

How are the Rainbows Lottery proceeds used?

Rainbows receives a minimum of 63% of all proceeds from the Lottery, which is spent on our good cause work. 10% of lottery proceeds is spent on prizes and 27% on expenses.

Figures based on average for 2022-2023

I have lost my lottery number(s), where can I find these?

Please contact the Lottery Team on 0370 330 0219 or email <u>mailto:lottery@rainbows.co.uk</u>and we will provide you with your unique lottery number. We always contact winners and post out any prize cheques on the day of the draw so there is no need to claim your prize.

How can I buy more Lottery numbers?

To purchase more Lottery memberships online please enter your details on the <u>Play Today page</u>. Alternatively, please call the Lottery Team on 0370 330 0219 so that we can set this up for you.

How do I cancel my Rainbows Lottery number(s)?

Your support as a Rainbows Lottery player means so much to the babies, children, young people and families who we support. We hope that you can continue to help us by playing our lottery but if you do need to cancel please call our Lottery Team on 0370 330 0219 or email <u>mailto:lottery@rainbows.co.uk</u> who will be able to cancel your membership.

What are the cash prizes?

Our cash prizes consist of the following, 1st prize -  $\pounds$ 1,000, 2nd prize -  $\pounds$ 250 (rollover prize, up to a maximum of  $\pounds$ 10,000), 3rd prize -  $\pounds$ 25, 4th prize - 2 x  $\pounds$ 10, plus 11 runner-up prizes of  $\pounds$ 5.

How will I know if I have won?

If you are one of our lucky winners, we will post out your winning cheque on the day of the draw.

What are the odds of winning a prize?

There is a 1 in 887 chance of winning a prize in the Rainbows Lottery every week.

Accurate as of June 2023